

CVO Project Overview

Presentation to Vermont Petroleum Association

November 19, 2019



Agenda

- ▶ CVO Project Team
- ▶ Project Goals and Objectives
- ▶ Stakeholder Impacts
- ▶ Project Schedule and Current Status
- ▶ Portal Demonstration
- ▶ Q&A



CVO Project Team

- ▶ Wanda Minoli – Commissioner and Executive Project Sponsor, VT DMV
- ▶ James Vigeant – Project Business Lead, VT DMV
- ▶ Michael Charter – Project Coordinator/Communications, VT DMV
- ▶ Adam Schaffer – Project Manager, FAST Enterprises



Project Goals and Objectives

- ▶ Retire Old and/or Unsupported Legacy Systems
- ▶ Increased Processing Efficiency Associated with IFTA, IRP and Motor Fuel Transactions
- ▶ Improved Customer Service
 - ▶ Main Office
 - ▶ Online Services
- ▶ Enhanced Auditing Capability
 - ▶ Ease of audits for IFTA, IRP and Motor Fuel tax types – Stakeholders and DMV



Stakeholder Impacts

- ▶ Legislative and Policy Updates
 - ▶ Implemented ACH Fuel Tax Payments > \$25K effective July 1, 2019
 - ▶ Required submission through Automated Clearing House (checking)
 - ▶ Transitional growing pains – Stakeholders are participating– align filing reports with revenue received
 - ▶ Overpayments, Offsets and Refunds
 - ▶ Proposed legislation to allow for cross account transfers
 - ▶ Upon go-live, overpayments >\$25 will be held unless refund requested
 - ▶ Electronic Notifications
 - ▶ Proposed legislation to allow DMV to issue electronic notifications
 - ▶ Must opt-in
- ▶ Motor Fuel Tax Changes
 - ▶ Uniformity
 - ▶ All Fuel Types on 1 form
 - ▶ New Form and Schedules Effective Beginning with April 2020 Filing Period
- ▶ Processing Speed
 - ▶ Recognize Late File and Late Payment Earlier (P&I Implications)

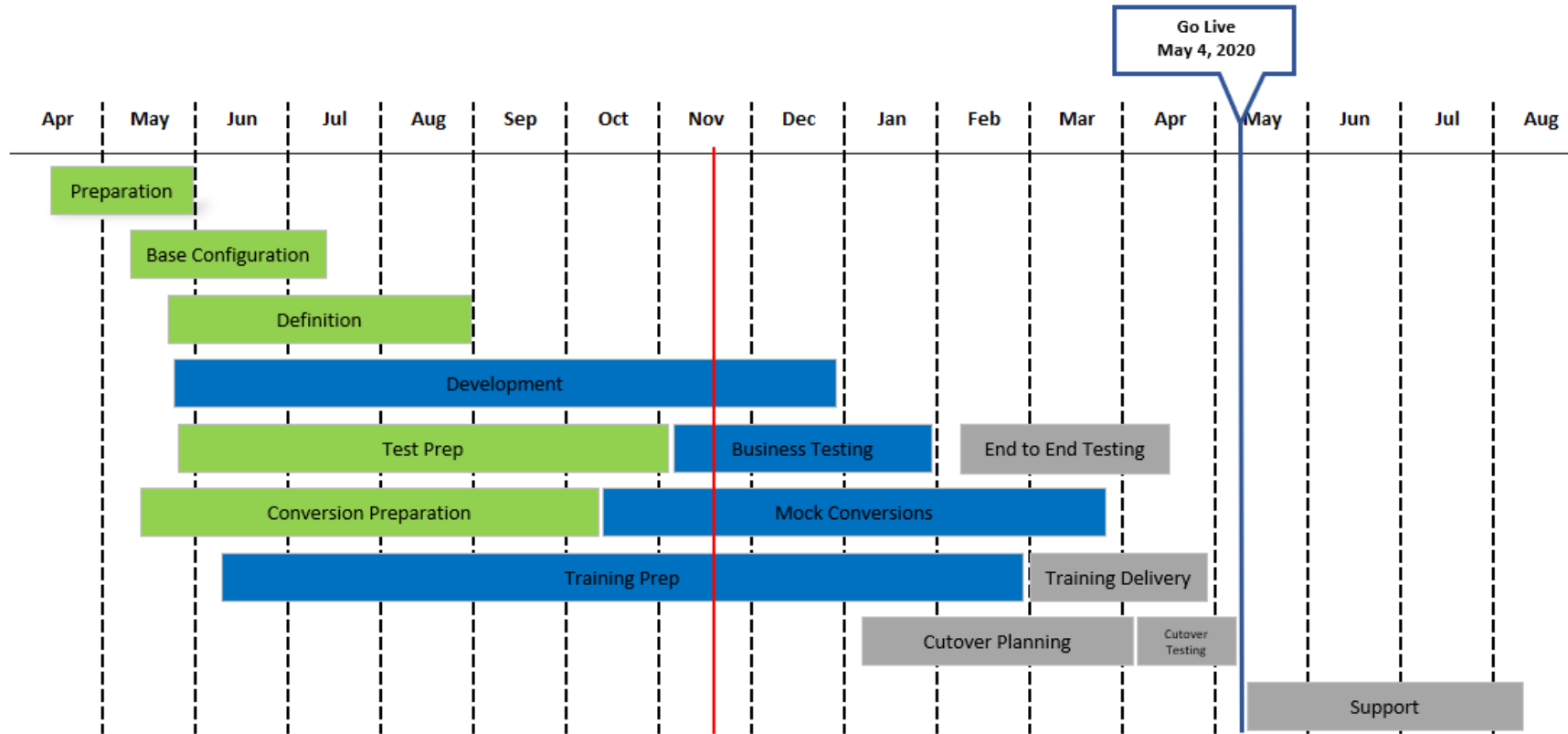


Stakeholder Impacts

- ▶ Customer Portal
 - ▶ Registration, File and Payment Online
 - ▶ Similar to myVTax
 - ▶ Filing Process Simplification
 - ▶ Auto-calculation and data pre-population
 - ▶ Transaction History
 - ▶ Minimize Need to Come to Montpelier!
 - ▶ Focus Group/Testing Volunteers
 - ▶ Communications
 - ▶ Sign up at <https://dmv.vermont.gov/CVO/cvo-email-alerts>
 - ▶ Provide updates on development progress
 - ▶ Update records with email addresses



Project Schedule and Current Status



Portal Demonstration

- ▶ Look and Feel
- ▶ Registration
 - ▶ Motor Fuels
 - ▶ IFTA
 - ▶ IRP
- ▶ Returns
- ▶ Payments



Questions

